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October 27, 2011

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> Ms. Jocelyn Boyd Chief Clerk and Administrator South Carolina Public Service Commission P.O. Drawer 11649 Columbia, SC 29211

Re:

Kiawah Island Utility, Inc. Our File No.: 5435-007

Dear Ms. Boyd:

Enclosed please find original notarized affidavits reflecting public comments that were proffered by Kiawah Island Utility, Inc. at the night hearing held on Kiawah Island on October 20, 2011.

We ask that these documents be made part of the hearing record and exhibits submitted on behalf of the Applicant. By copy of this letter, we are serving the Office of Regulatory Staff and all parties with copies of these documents.

With warmest regards,

Sincerely,

PRATT-THOMAS WALKER, P.A.

Zan W. Freeman

Ian W. Freeman

IWF/jas) enclosures

c: F. David Butler, Esq.

C. Dukes Scott, Executive Director (ORS)

Jeffrey M. Nelson, Esq. (ORS)

Ms. Jocelyn Boyd October 27, 2011 Page 2

> Shannon Bowyer Hudson, Esq. (ORS) Michael A. Molony, Esq. (KPOG) Jason Scott Luck, Esq. (KICA) John P. Seibels, Jr., Esq. (KICA) Becky Dennis John F. Guastella Steve Heyboer Robert L. Brooke, Esq. Townsend Clarkson



KIAWAH ISLAND UTILITY, INC.

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

	AFFIDAVIT OF
Perso	onally appeared before me, FATRICIAN Flavagan, who, being duly sworn,
avers as foll	ows:
	I am an owner of a home on Kiawah Island at <u>5/9 Buffluh</u> Thave ner of a home since <u>/ 98 3</u> .
1983 1983	I have been a customer of Kiawah Island Utility, Inc. (the "Utility") since
3.	I have always found the Utility to provide high quality water service.
4.	It has been my experience that the Utility provides dependable service to

5. The Utility has not sought an increase in rates for over 10 years (other than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.

its customers while maintaining rates competitive with neighboring communities.

- 6. I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- 7. I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- 8. I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always provided me with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their water without experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

Further Affiant Sayeth not.

SWORN to and subscribed before me this 20^{+10} day of October, 2011

Notary Public for South Carolina

My commission expires:

KIAWAH ISLAND UTILITY, INC.

DOCKET NO. 2011-317-W/S

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

AFFIDAVIT OF <u>Lay Halsey</u>
Personally appeared before me, <u>Kay Halsey</u>, who, being duly sworn, avers as follows:

1.	I am an owner of a	home on Kiaw	ah Island at j	465 Veta	h I have Maunis
been an own	ner of a home since _	1996	·	4 4277	Maunis
	I have been a custo				1 <i>k I k Yr 1</i> 4

- I have always found the Utility to provide high quality water service. 3.
- It has been my experience that the Utility provides dependable service to its customers while maintaining rates competitive with neighboring communities.
- The Utility has not sought an increase in rates for over 10 years (other 5. than the pass through cost of purchased water). No other business of which I am aware has held its prices steady for the last ten years. In my opinion, the Utility should be commended for the exceptional service they provide while holding increases to a minimum.
- I have always found the Utility staff to be responsive and knowledgeable. They encourage conservation and offer individual attention as requested, and have provided timely responses to emergency situations.
- I have always found there to be excellent communication between the Utility and its customers (for example, I found the Utility's annual report that to be informative and helpful).
- I understand that the Utility is entitled to a reasonable rate of return on investment. The Utility is a business, not a non-profit, and entitled to be treated as one.

- 9. I have found Kiawah to be an exceptional community, and the Utility is committed to have adequate infrastructure to ensure reliable, high quality service, both now and in the future.
 - 10. The Utility has always providedme with uninterrupted delivery of water.
- 11. It is my opinion that the Utility's request for a secondary water line is essential to ensure that all residents and guests can continue to enjoy their waterwithout experiencing interruptions in service, volume, or quality.
- 12. It is also my opinion that the Utility must have dependable infrastructure to ensure that the reliable, high quality service we all enjoy will continue into the future.
- 13. In light of the foregoing, I enthusiastically support the Utility's request for a rate increase.

Kay Halsey (owner)

Further Affiant Sayeth not.

SWORN to and subscribed before me this 2011

Notary Public for South Carolina

My commission expires: 11-17-18

X I have owned property since on Kinwah for our 15 years.